

Online Learning Programs *(including Master Program)*

Terms and conditions

By accessing and using a Master Electricians Australia (MEA) online learning program (which includes the Master Program) you agree to the following terms and conditions of use that apply to the access of the learning program (which may be a module, course, webinar, recorded training or other learning product available online) by the member, or their employees.

You acknowledge and agree that:

1. Eligibility

- 1.1 For the Master Program – Business Foundations learning stream, access is conditional on provision of full upfront subscription payment by non-members of Master Electricians Australia OR , having current financial membership with Master Electricians Australia in accordance with the “Membership Terms and Conditions” which must be maintained and your details kept current for continuity of complimentary access to the Master Program – Business Foundations stream.
- 1.2 For the Master Program – Safety and Master Program – Workplace Relations learning streams, and other learning programs where specified, access is conditional on having current financial membership with Master Electricians Australia in accordance with the “Membership Terms and Conditions” which must be maintained and your details kept current for continuity of access to the Master Program. Should you resign your membership, or your membership be suspended or terminated, you will no longer be eligible for the Master Program – Safety and/or Workplace Relations learning streams or other learning programs as applicable and your access will be cancelled.
- 1.3 Other than your own employees, you must not permit others including related entities or any third party to access the online learning programs.
- 1.4 The MEA “Membership Terms and Conditions” are to be read in conjunction with these terms and conditions for access to any learning program requiring MEA membership, including the Master Program.

2. Program delivery

Master Program

- 2.1 For members of Master Electricians Australia, the Master Program is comprised of three learning streams including Business Foundations, Safety and Workplace Relations, with a total of 22 learning modules and two assessment modules available in the three streams. Queensland and Northern Territory-based members have access to an additional information module on the CIRT/JETCO schemes as part of the Business Foundations stream.

Terms and conditions (continued)

- 2.2 Non-members of Master Electricians Australia can subscribe to the Business Foundations stream and access 10 learning modules at the nominated subscription rate, or 11 learning modules for Queensland-based electrical contractors.
- 2.3 Members of Master Electricians Australia can also opt to subscribe to a single Master Program learning stream only, to suit the learning requirements of the individual member business.
- 2.4 The Master Program is delivered via multiple mediums including videos, guides and workbooks to assist your learning journey.
- 2.5 The Master Program undertaken in its' entirety is intended to be 24-month program, as set out in the 'Program duration' section below.
- 2.6 Optional participation in the Silver Master Electrician assessment is available to members of Master Electricians Australia only, at the nominated fee. Completion of the Silver Master Electrician assessment and all modules in the Business Foundations stream is required to achieve Silver Master Electrician certification. Access to opt-in to complete the Silver Master Electrician assessment will be via invitation six months post Business Foundations enrolment date. The Silver Master Electrician assessment is aimed at ensuring you meet compliance requirements relevant to electrical standards, acts, regulations and safety.
- 2.7 Optional participation in the Gold Master Electrician assessment is available to members of Master Electricians Australia only, at the nominated fee. Completion of the Silver Master Electrician certification requirements plus the Gold Master Electrician assessment, and all modules in the Safety and Workplace Relations streams is required to achieve Gold Master Electrician certification. Access to complete the Gold Master Electrician assessment will be via invitation 6 months post enrolment in the Safety and/or Workplace Relations streams. The Gold Master Electrician assessment is aimed at ensuring you meet compliance requirements relevant to electrical standards, acts, regulations and safety.
- 2.8 Learning material provided in the Master Program may be updated from time to time for accuracy and relevance, as deemed suitable by MEA.

Other learning programs

- 2.9 Other learning programs may be delivered via multiple mediums including videos, guides and workbooks.
- 2.10 The learning content will be as specified online for each program.

3. Program duration

Master Program

- 3.1 For non-members, your subscription to the Master Program – Business Essentials stream provides you with access for 12 consecutive months.

Terms and conditions (continued)

- 3.2 For members, your subscription to the Master Program – Safety or Master Program – Workplace Relations provides you with access for six consecutive months if completing a single learning stream, or 12 months if completing both learning streams. An additional 6 months is available to complete the Gold Master Electrician assessment requirements if you opt in to complete the assessment.
- 3.3 Acceleration of your learning journey and/or credits for same modules completed outside the program may be available at the discretion of MEA in accordance with the “Program delivery” requirements of the program. It is the intention of the program to embed learnings into your business and complete all three learning streams over a 2-year period.
- 3.4 Where extenuating circumstances exist, you may contact us to discuss an extension of time for completion of a Master Program learning stream.

Other learning programs

- 3.5 Other online learning programs will be available at the discretion of Master Electricians Australia unless otherwise specified in writing.

4. Program costs, cancellation and refunds Master Program fees

Master Program

- 4.1 For paid learning streams and assessments, you must pay the nominated subscription fee to access the Master Program, as published on the MEA website at the time of subscription to the program. All amounts stated in the Master Program pricing guide on the website are GST exclusive unless expressly stated to be GST inclusive.
- 4.2 MEA is not liable for any refunds for early cancellation unless necessary as a result of non-fulfilment of obligations by MEA.

Other learning program

- 4.3 Where a fee is payable for a learning program (other than Master Program), the fee must be paid to access the learning program. Amounts stated are GST exclusive unless expressly stated to be GST inclusive.
- 4.4 MEA is not liable for any refunds unless necessary as a result of non-fulfilment of obligations by MEA.

5. General

- 5.1 MEA owns all Intellectual Property Rights in the content of learning programs including the Master Program and nothing in this agreement constitutes a transfer of any Intellectual Property Rights.
- 5.2 No part of the system or content delivered as part of a learning program, including the Master Program, may be copied, reproduced or stored in any form, electronic retrieval system or otherwise as per the Copyright Act 1968.

Terms and conditions (continued)

- 5.3 You agree you will not breach any Intellectual Property Rights that attach to any content incorporated into or related to a learning program or use any of the content in any way that could damage the reputation of MEA or the goodwill or other rights associated with the learning program. You agree to indemnify MEA for costs and losses as a result of any breach of Intellectual Property Rights.
- 5.4 Learning program content may be hosted by a third-party reputable learning management system (LMS) incorporating enterprise-grade security protocols. MEA reserves the right to change the delivery platform to best meet the needs of the program and its users.
- 5.5 This agreement is governed by the laws of Queensland and each party submits to the jurisdiction of the Courts of Queensland.
- 5.6 These terms and conditions are subject to change from time to time at the discretion of MEA and will be published on the MEA website.
- 5.7 Disclaimer – all learning materials provided by MEA are for information purposes and do not constitute legal advice. Materials are provided to assist learners in obtaining further information on the topics within the program.

6. Definitions

GST – has the meaning given in A New Tax System (Goods and Services Tax) Act 1999 (Cth), or any other similar tax.

Intellectual Property Rights – means all Intellectual Property Rights, including all Copyright, patents, trademarks, design rights, trade secrets, domain names, knowhow and other rights of a similar nature, whether registrable or not and whether registered or not, and any applications for registration or rights to make such an application.

Learning program – means any course, module, webinar, recorded training or other learning material or product made available by MEA.

Master Program – describes the three stream, two year online learning program offered by MEA as the Master Program.

MEA – means Master Electricians Association Limited and Master Electricians Association, Queensland Industrial Organisation of Employers.

